

FIG. 1

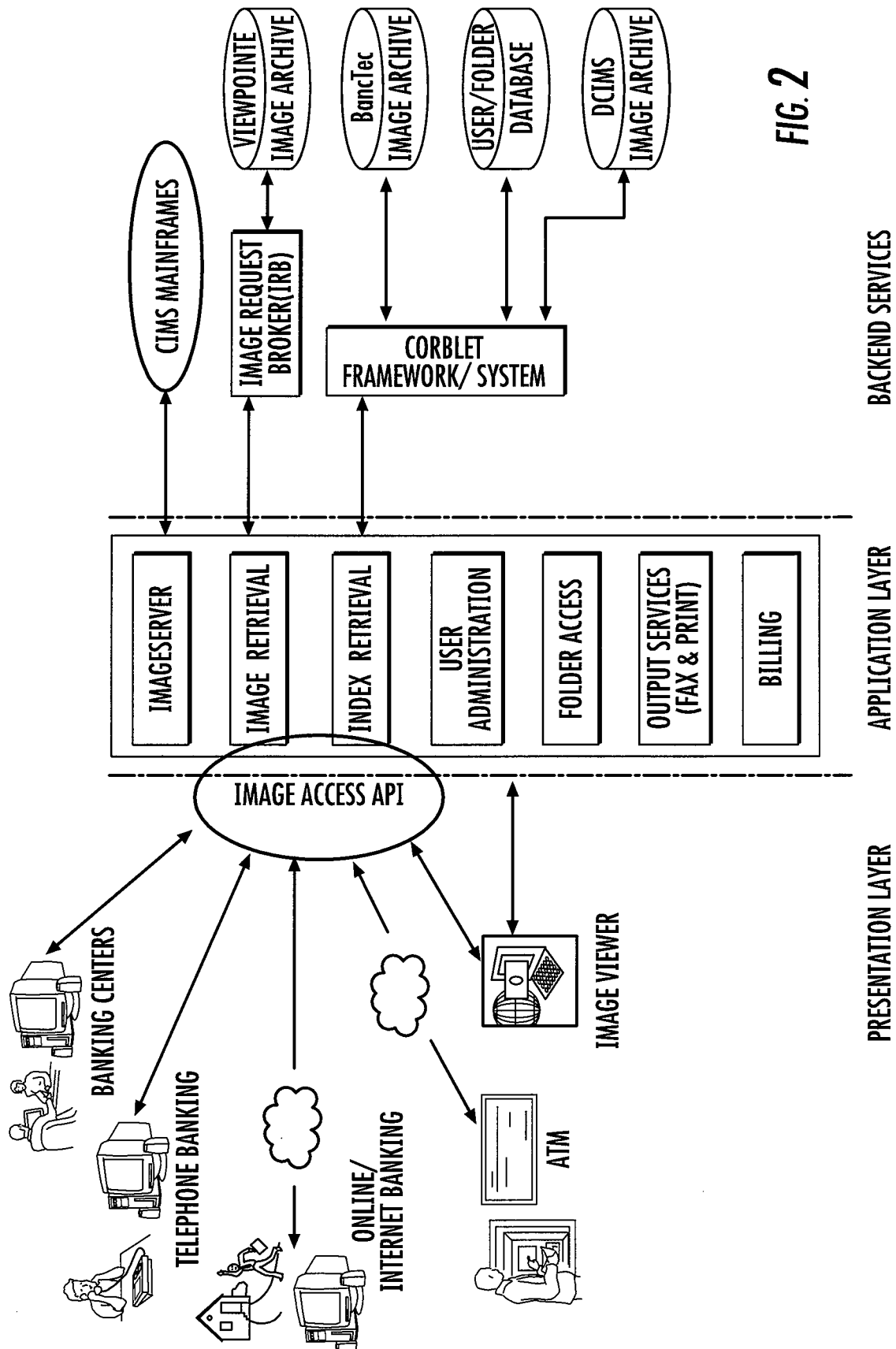


FIG. 2

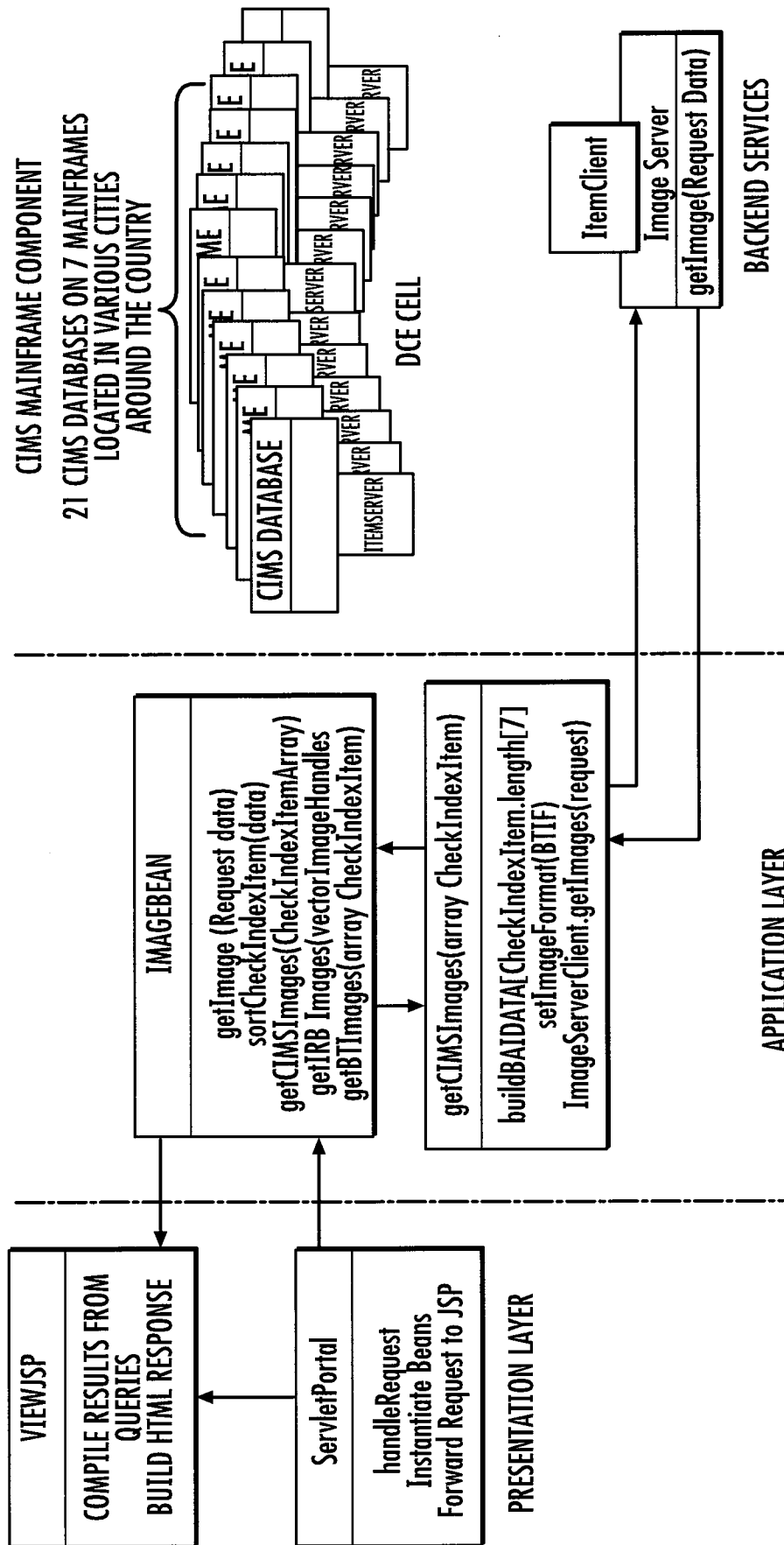


FIG. 3

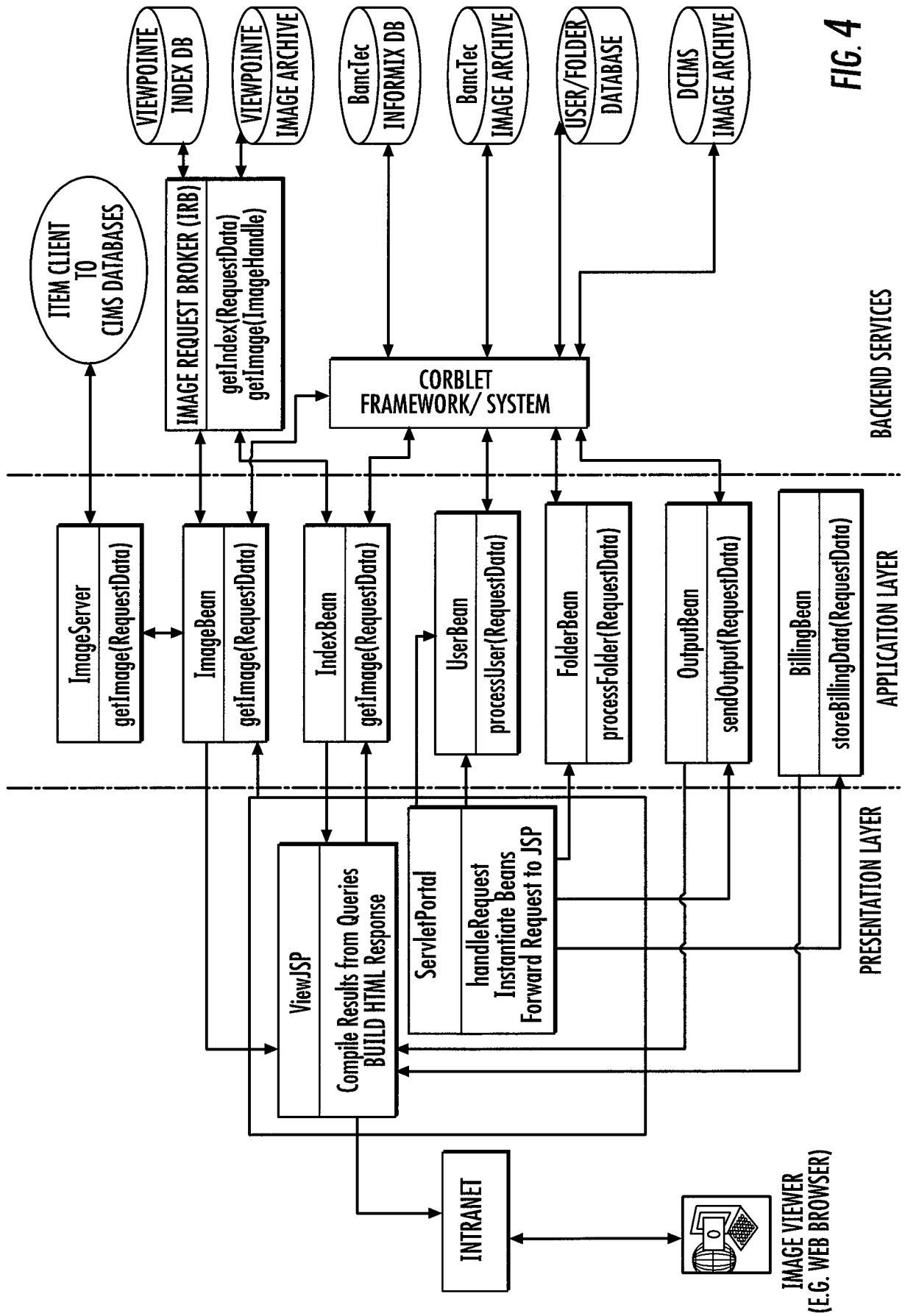


FIG. 4

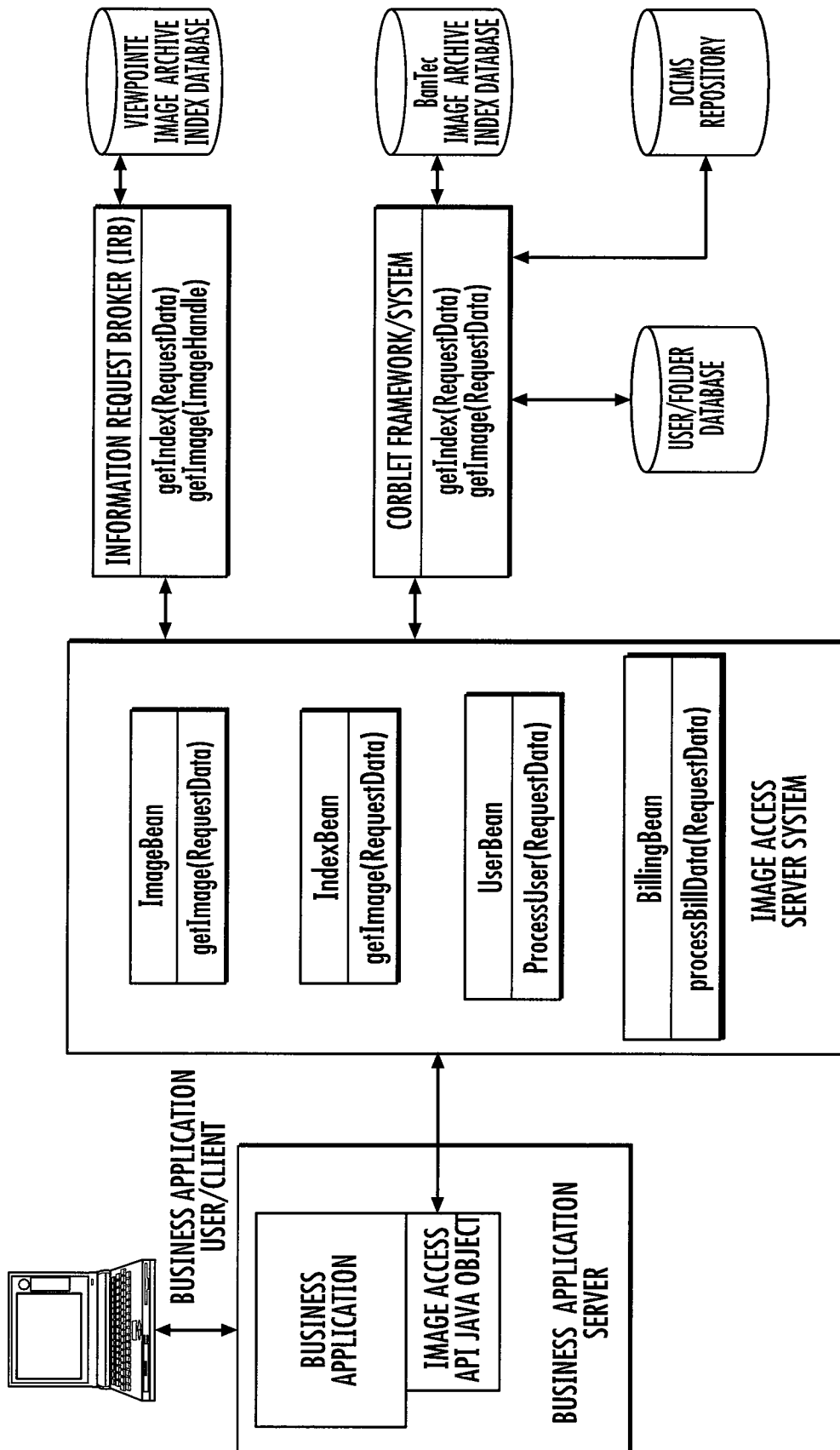


FIG. 5

[NEW SEARCH](#) | [BILLING](#) | [MENU](#) | [HELP](#) | [LOGOFF](#)

[LOGIN](#)

PLEASE LOGIN

USER ID:

PASSWORD:

(PASSWORDS ARE CASE SENSITIVE-BE SURE TO USE CORRECT UPPER AND LOWER CASE)

LOGIN

RESET

FIG. 6

[NEW SEARCH](#) | [BILLING](#) | [MENU](#) | [HELP](#) | [LOGOFF](#)

[LOGIN](#)

USER REGISTRATION

PLEASE UPDATE YOUR PERSONAL INFORMATION

TO HELP US DELIVER THE BEST SERVICE, PLEASE PROVIDE YOUR NAME AND MAIL CODE BELOW.
THIS IS A ONE-TIME PROCEDURE, BUT IF YOUR NAME OR LOCATION CHANGES, YOU CAN UPDATE THIS INFORMATION FROM THE MENU LINK

FIRST NAME: MI: ☐ LAST NAME:

MAIL CODE:

IF YOU ARE A NEW USER, YOU SHOULD CHANGE YOUR PASSWORD AFTER SUBMITTING THIS INFORMATION.
THE CHANGE PASSWORD SCREEN IS ACCESSED BY CLICKING MENU(ABOVE), THEN "CHANGE PASSWORD" FROM THE MENU.

FIG. 7

SEARCH

NEW SEARCH | BILLING | MENU | LOGOFF | HELP

ENTER SEARCH CRITERIA...

SEARCH BY

☒ ACCOUNT NUMBER ☐ SEQUENCE NUMBER

SEARCH CRITERIA

CAPTURE DATE: 07/23/2001

THROUGH:

ACCOUNT:

PREVIOUS: ACCOUNTS...

SEQUENCE NUMBER:

THROUGH:

AMOUNT:

THROUGH:

CHECK/SERIAL NUMBER:

THROUGH:

SEARCH

RESET

[NEW SEARCH](#) | [BILLING](#) | [MENU](#) | [HELP](#) | [LOGOFF](#)

PROCESSING...

IN PROGRESS... PLEASE WAIT



PROCESSING MAY TAKE SEVERAL MOMENTS...

THIS PAGE WILL AUTOMATICALLY REFRESH WHEN PROCESSING COMPLETES.

TIME SINCE SEARCH STARTED: 00:15

CANCEL

FIG. 9

REPLACEMENT SHEET

10/30

[NEW SEARCH](#) | [BILLING](#) | [MENU](#) | [LOGOFF](#) | [HELP](#)

☒ PICK LIST

SEARCH RESULTS-99 ITEMS FOUND(DEBUG CODE: xxxxxxxxxxxx)

88	<input checked="" type="checkbox"/>	XXXXXXXXXX	XXXX	\$7,824.00	XXXXXXXXXX	7/16/2001	DISK	XXXXXXXXXX
89	<input checked="" type="checkbox"/>	XXXXXXXXXX	XXXX	\$1,800.00	XXXXXXXXXX	7/16/2001	DISK	XXXXXXXXXX
90	<input checked="" type="checkbox"/>	XXXXXXXXXX	XXXX	\$4005.33	XXXXXXXXXX	7/16/2001	DISK	XXXXXXXXXX
91	<input checked="" type="checkbox"/>	XXXXXXXXXX	XXXX	\$2800.00	XXXXXXXXXX	7/16/2001	DISK	XXXXXXXXXX
92	<input checked="" type="checkbox"/>	XXXXXXXXXX	XXXX	\$500.00	XXXXXXXXXX	7/16/2001	DISK	XXXXXXXXXX
93	<input checked="" type="checkbox"/>	XXXXXXXXXX	XXXX	\$1500.00	XXXXXXXXXX	7/16/2001	DISK	XXXXXXXXXX
94	<input checked="" type="checkbox"/>	XXXXXXXXXX	XXXX	\$12000.00	XXXXXXXXXX	7/16/2001	DISK	XXXXXXXXXX
95	<input checked="" type="checkbox"/>	XXXXXXXXXX	XXXX	\$1770.00	XXXXXXXXXX	7/16/2001	DISK	XXXXXXXXXX
96	<input checked="" type="checkbox"/>	XXXXXXXXXX	XXXX	\$5071.03	XXXXXXXXXX	7/16/2001	DISK	XXXXXXXXXX
97	<input checked="" type="checkbox"/>	XXXXXXXXXX	XXXX	\$50.00	XXXXXXXXXX	7/16/2001	DISK	XXXXXXXXXX
98	<input checked="" type="checkbox"/>	XXXXXXXXXX	XXXX	\$100.00	XXXXXXXXXX	7/16/2001	DISK	XXXXXXXXXX
99	<input checked="" type="checkbox"/>	XXXXXXXXXX	XXXX	\$100.00	XXXXXXXXXX	7/16/2001	DISK	XXXXXXXXXX

WELCOME TO IMAGE VIEW

<http://corp...>
<http://trweb1...>

Local Intranet

2:09 PM

FIG. 10

REPLACEMENT SHEET

11/30

NEW SEARCH | BILLING | MENU | LOGOFF | HELP

XXXXXXXXXX

CAPTURE DATE	LOCATION	ABA
16/2001	DISK	XXXXXXXXXX
16/2001	DISK	XXXXXXXXXX
16/2001	DISK	XXXXXXXXXX
16/2001	DISK	XXXXXXXXXX
16/2001	DISK	XXXXXXXXXX
16/2001	DISK	XXXXXXXXXX
16/2001	DISK	XXXXXXXXXX
16/2001	DISK	XXXXXXXXXX
16/2001	DISK	XXXXXXXXXX
16/2001	DISK	XXXXXXXXXX
16/2001	DISK	XXXXXXXXXX
16/2001	DISK	XXXXXXXXXX
16/2001	DISK	XXXXXXXXXX
16/2001	DISK	XXXXXXXXXX
16/2001	DISK	XXXXXXXXXX

ALL

SEND ITEMS...

SELECT A PRINTER

PRINTER

PRINTER_1

SENDER

NAME

JOHN DOE

PHONE

COMPANY

ACME BANKING

SEND TO

NAME

ADDRESS

CITY

STATE

ZIP

OPTIONS

SIDE

BOTH

CHECKS PER PAGE

1

COVER LETTER

☒

SUBMIT

RESET

CANCEL

Welcome to ImageView

Start

Microsoft...

Corporate Dir...

http://trweb1....

Imageview

Imageview

Local Intranet

2:09 PM

FIG. 11

REPLACEMENT SHEET

12/30

Image View 3.2- Microsoft Internet Explorer provided by ACME Banking

NEW SEARCH | BILLING | MENU | LOGOFF | HELP

XXXXXXXXXX

Image View 3- Send Information-Microsoft Internet Explorer provided by ACME Banking

SENDER

NAME

JOHN DOE

PHONE

COMPANY

ACME BANKING

FAX NUMBER

SEND TO

NAME

PHONE

MEMO

OPTIONS

SIDE

BOTH

CHECKS PER PAGE

1

COVER LETTER

☒

SUBMIT

RESET

CANCEL

CAPTURE DATE	LOCATION	ABA
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX
6/2001	DISK	XXXXXXXXXX

TEL

FAX

Imageview

Imageview

http://trweb1...

Corporate Dir...

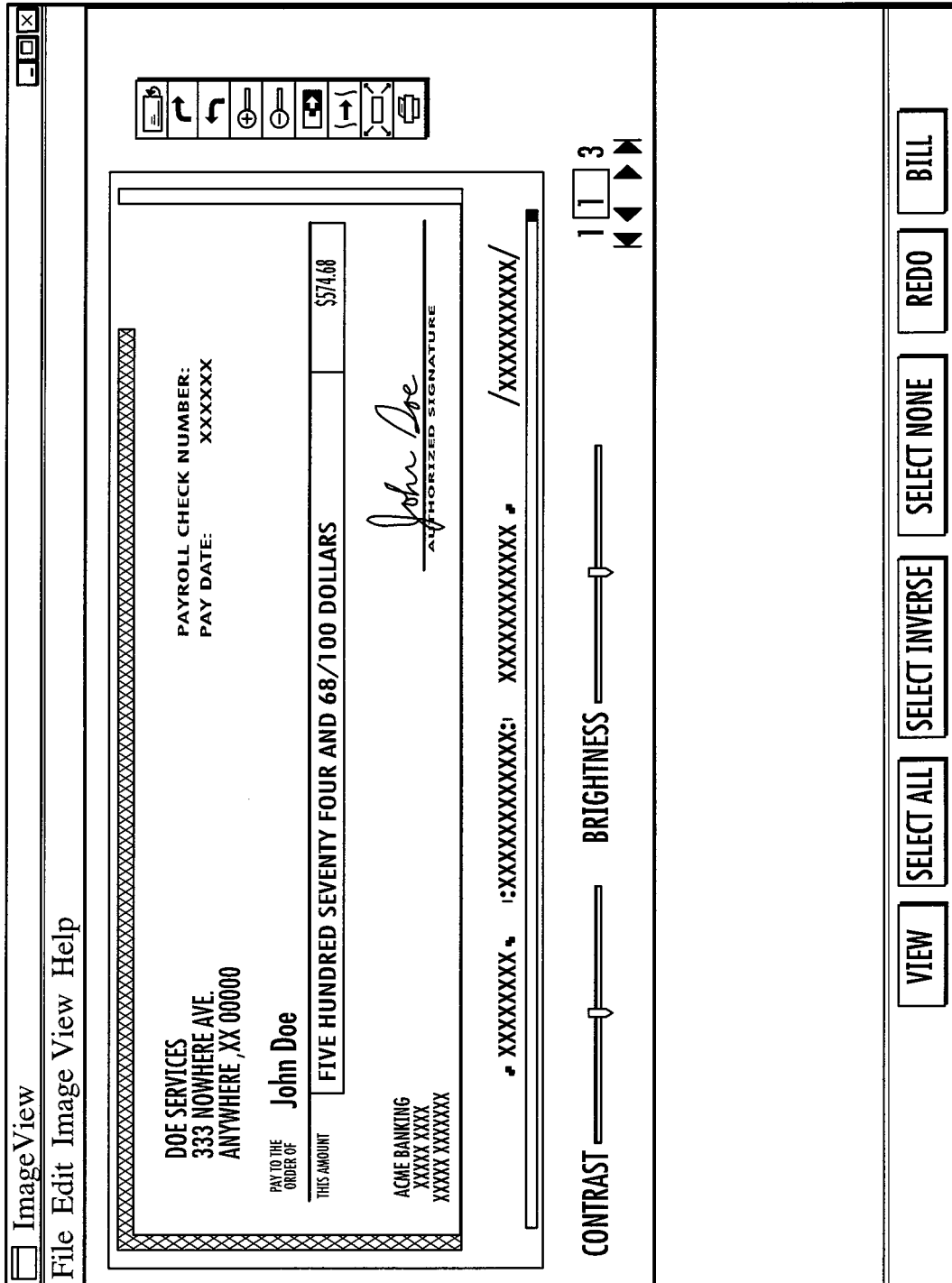
Microsoft...

Local Intranet

Start

2:09 PM

FIG. 12



☒ BILLING ADD

ADD BILLING INFORMATION

CHARGE ALL

WAIVE ALL

2nd REQUEST-POOR COPY

SET ALL REASON CODES

ACCOUNT TO BILL

ACCOUNT LOCATION

SET ALL

ITEM ACCOUNT	AMOUNT	CHECK/ SERIAL	CHARGE/ WAIVE	REASON	BILL ITEM ACCOUNT	ACCOUNT TO BILL	ACCT LOCATION
XXXXXXXXXX	\$1607.98	XXXXX	<input checked="" type="radio"/> / <input type="radio"/>	2nd REQUEST-POOR COPY	<input checked="" type="checkbox"/>	XXXXXXXXXXXX	
XXXXXXXXXX	\$696,961.68.98	XXXXX	<input checked="" type="radio"/> / <input type="radio"/>	2nd REQUEST-POOR COPY	<input checked="" type="checkbox"/>	XXXXXXXXXXXX	
XXXXXXXXXX	\$671.45	XXXXX	<input checked="" type="radio"/> / <input type="radio"/>	2nd REQUEST-POOR COPY	<input checked="" type="checkbox"/>	XXXXXXXXXXXX	
XXXXXXXXXX	\$7200.00	XXXXX	<input checked="" type="radio"/> / <input type="radio"/>	2nd REQUEST-POOR COPY	<input type="checkbox"/>		
XXXXXXXXXX	\$1142.45	XXXXX	<input checked="" type="radio"/> / <input type="radio"/>	2nd REQUEST-POOR COPY	<input type="checkbox"/>		

ADD

CANCEL

FIG. 14

☒ BILLING SEARCH

NEW SEARCH | BILLING | MENU | HELP | LOGOFF

BILLING UPDATE SEARCH

YOU CAN ONLY ACCESS BILLING INFORMATION LOGGED FOR TODAY

PROCESSED BY: SELECT 'ALL' TO VIEW ALL ITEMS FOR YOUR GROUP

ACCOUNT NUMBER: LEAVE BLANK TO VIEW ALL ACCOUNT NUMBERS

ALL

SEARCH

FIG. 15

REPLACEMENT SHEET

16/30

NEW SEARCH | BILLING | MENU | HELP | LOGOFF

☒ BILLING UPDATE

UPDATE BILLING INFORMATION

FOR WED MAY 16 14:55:16 EDT 2001
 GROUP: TECH

UPDATE	PROCESSED BY	UPDATED BY	ACCOUNT	AMOUNT	SERIAL	CHARGE/WAIVE	REASON
<input type="checkbox"/>	XXXXXXXX	XXXXXXXX	XXXXXXXXXXXXXXXXXX	\$6961.68	XXXXXX	⊙ / ○	2nd REQUEST-POOR COPY
<input type="checkbox"/>	XXXXXXXX	XXXXXXXX	XXXXXXXXXXXXXXXXXX	\$30.00	XXXXXX	⊙ / ○	2nd REQUEST-POOR COPY
<input type="checkbox"/>	XXXXXXXX	XXXXXXXX	XXXXXXXXXXXXXXXXXX	\$1167.00	XXXXXX	⊙ / ○	2nd REQUEST-POOR COPY
<input type="checkbox"/>	XXXXXXXX	XXXXXXXX	XXXXXXXXXXXXXXXXXX	\$210.00	XXXXXX	⊙ / ○	2nd REQUEST-POOR COPY
<input type="checkbox"/>	XXXXXXXX	XXXXXXXX	XXXXXXXXXXXXXXXXXX	\$141.94	XXXXXX	⊙ / ○	2nd REQUEST-POOR COPY
<input type="checkbox"/>	XXXXXXXX	XXXXXXXX	XXXXXXXXXXXXXXXXXX	\$1142.45	XXXXXX	⊙ / ○	2nd REQUEST-POOR COPY
<input type="checkbox"/>	XXXXXXXX	XXXXXXXX	XXXXXXXXXXXXXXXXXX	\$7200.00	XXXXXX	⊙ / ○	2nd REQUEST-POOR COPY
<input type="checkbox"/>	XXXXXXXX	XXXXXXXX	XXXXXXXXXXXXXXXXXX	\$671.45	XXXXXX	⊙ / ○	2nd REQUEST-POOR COPY
<input type="checkbox"/>	XXXXXXXX	XXXXXXXX	XXXXXXXXXXXXXXXXXX	\$1607.98	XXXXXX	⊙ / ○	2nd REQUEST-POOR COPY

TOTAL NUMBER OF CHARGE ITEMS: 9
 TOTAL NUMBER OF WAIVE ITEMS: 0

UPDATE CANCEL

FIG. 16

BATCH ADD
USERS

NEW SEARCH | BILLING | MENU | HELP | LOGOFF

BATCH ADD USERS

LOGIN ID'S :

USER'S PASSWORD:

GROUP:

ADD

CANCEL

FIG. 17

ImageView 3.3- Microsoft Internet Explorer provided by ACME Banking

[NEW SEARCH](#) | [BILLING](#) | [MENU](#) | [LOGOFF](#) | [HELP](#)

USER SECURITY

UPDATE USER SECURITY

ENTER THE USERID(S) YOU WOULD LIKE TO ADD OR CHANGE BELOW:
FOR MULTIPLE USERS, PUT USERID ON A SEPARATE LINE.

SELECT THE NEW SECURITY PROFILE:

[SECURITY PROFILE DESCRIPTIONS](#)

Welcome to ImageView

Start | Microsoft... | Corporate Dir... | http://trweb1... | Image... | Image... | Image... | Local Intranet | 2:09 PM

FIG. 18

<div>NEW SEARCH BILLING MENU HELP LOGOFF</div>	<div>MENU</div>	<div><div>SELECT:</div><div>CHANGE PASSWORD</div><div>UPDATE USER INFORMATION</div><div>ABOUT IMAGE VIEW</div></div>
--	-----------------	--

MENU

MENU

SELECT:

CHANGE PASSWORD

UPDATE USER INFORMATION

ABOUT IMAGE VIEW

FIG. 19

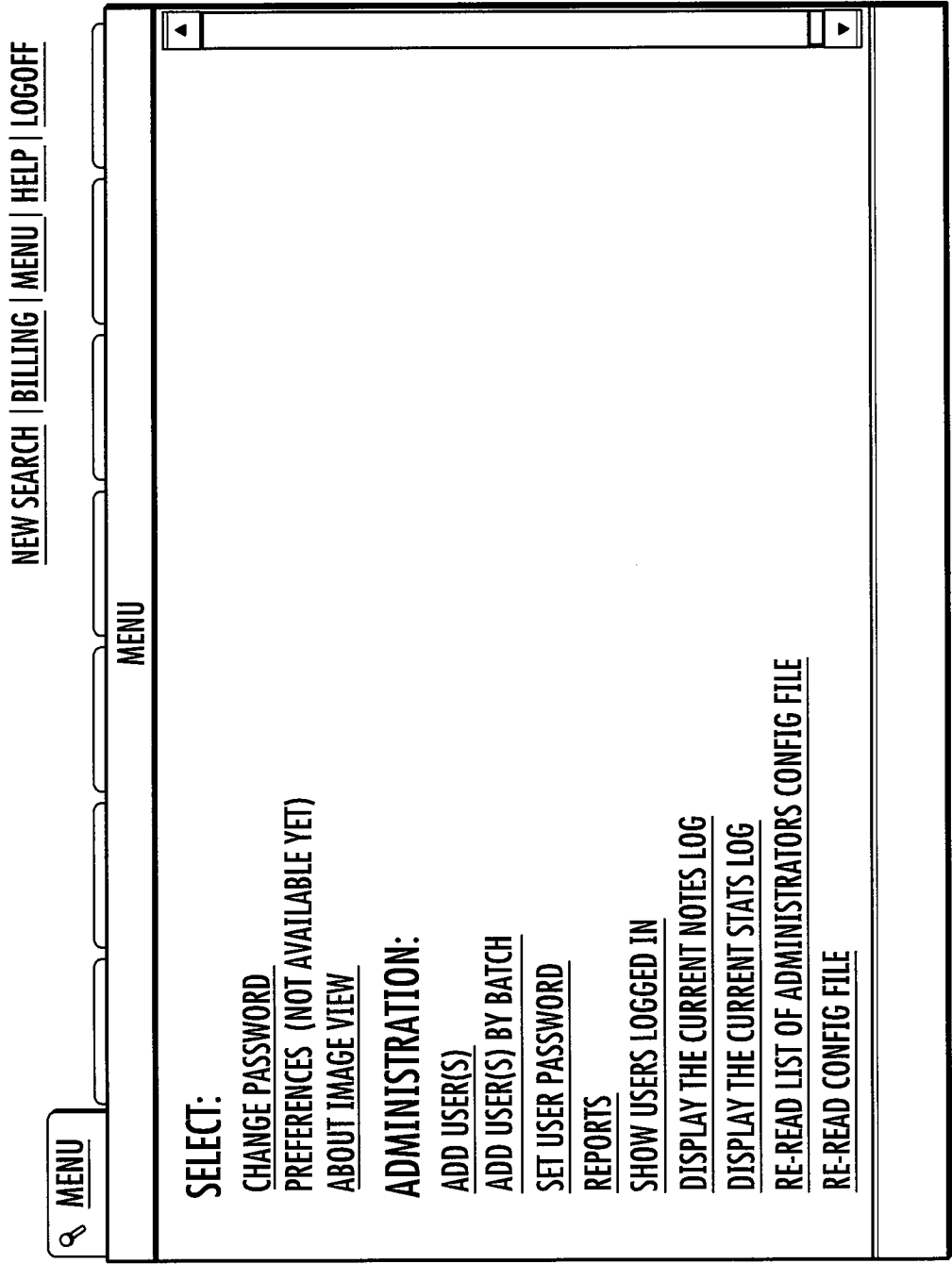


FIG. 20

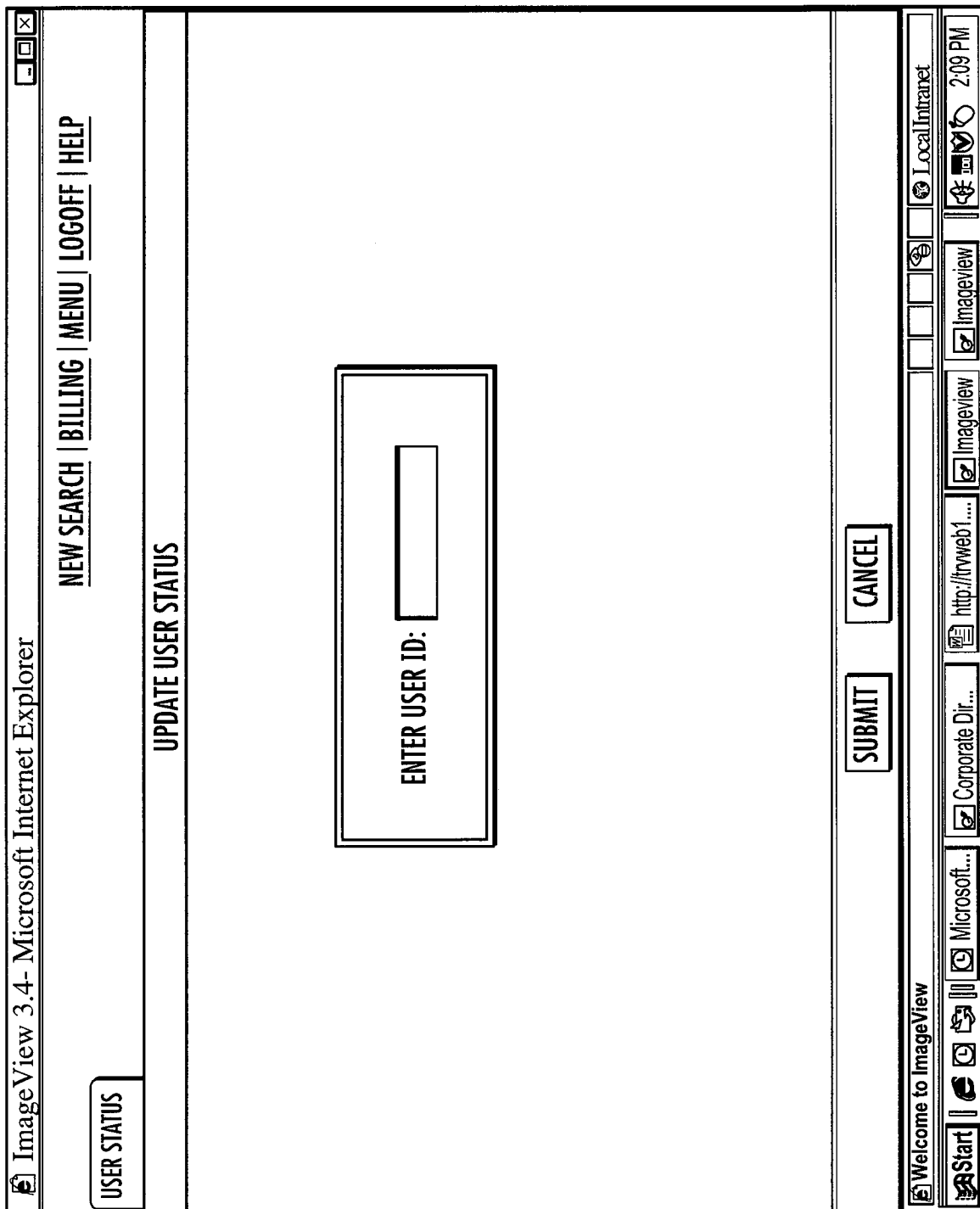


FIG. 21

ImageView 3.4- Microsoft Internet Explorer

NEW SEARCH | BILLING | MENU | LOGOFF | HELP

USER STATUS

UPDATE USER STATUS

USER ID: XXXXXX

USER NAME: XXXXXX XXXXX

CURRENT STATUS: ACTIVE

SELECT NEW STATUS:

ACTIVE

ACTIVE

INACTIVE

NEW

DELETE

LOCKED

UNLOCKED

PASSWORD CHAR

NEW PASSWORD

CONFIRM NEW PASSWORD

SUBMIT CANCEL

Welcome to ImageView

Start | Microsoft... | Corporate Dir... | http://trweb1... | Imageview | Imageview | Local Intranet | 2:09 PM

FIG. 22

http://ivweb1.acmebanking.com/IV3/jsp/reports.jsp?read=Y - Microsoft Internet Explorer provided by...

REPORT DEFINITIONS HAVE BEEN READ IN AGAIN.

REPORTS

REREAD REPORT DEFINITIONS

REPORT PARAMETERS:

START DATE: END DATE:

#	SELECT A REPORT	ACTION
1.	TOTAL IMAGE RETRIEVALS BY LOCATION & GROUP	<input type="button" value="RUN"/>
2.	AVG IMAGE RETRIEVALS BY LOCATION & GROUP	<input type="button" value="RUN"/>
3.	AVG AGE OF IMAGES RETRIEVED BY LOCATION & GROUP	<input type="button" value="RUN"/>
4.	AVG NUMBER OF REQUESTS PER LOCATION & GROUP	<input type="button" value="RUN"/>
5.	IMAGE RETRIEVAL BY SUCCESS VS FAILURE STATS	<input type="button" value="RUN"/>

Done LocalIntranet

FIG. 23

REPLACEMENT SHEET

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TOTAL IMAGE RETRIEVALS BY LOCATION & GROUP				
#	LOCATION_ID	GROUP_CODE	COUNT	AVG_TIME_IN_SECONDS
1.	XXXXX_XXXX	XX	853	14
2.	XX	XXXX	414	69
3.	XXX_XXXX	XX	226	10
4.	XXXX	XXXXX	142	11
5.	XXXXXXX_XXXX	XX	136	9
6.	XXXXXXXXXXXX_XXXX	XX	117	12
7.	XX_XXXXXXXXXXXX_XXXX	XX	99	20
8.	XX	XXXXXXXXXX	71	10
9.	XXX	XXX	45	10
10.	XXXX_XXXX_XXXX	XX	35	10
11.	XXX_XXX_XXXX	XX	30	11
12.	XXXXX_XXXX	XX	25	8
13.	XXXXXXXXXXXX_XXXX	XX	13	14
14.	XXXXX_XXXX	XX	12	13
15.	XXXXXXXXXXXX_XXXX	XX	12	12
16.	XXXXX_XXXX	XX	12	9
17.	XXXXXXXXXXXX_XXXX	XX	10	7
18.	XX	XXXXXXXXXXXXXXX	7	7
19.	XXX	XXXXXXXXXXXXXXX	6	3
20.	XXX_XXX	XXX	5	3
21.	XXX_XXX	XXX	4	3
22.	XXX	XXX	2	3
23.	YYYYYY	YYY	1	3

FIG. 24

Avg Image Retrievals by Location & Group - Microsoft Internet Explorer...			
AVGV IMAGE RETRIEVALS BY LOCATION & GROUP			
#	LOCATION_ID	GROUP_CODE	AVG_COUNT
1.	XX_XXXXXX_XXXX	XX	6
2.	XXXX	XXXXX	4
3.	XX	XXXX	3
4.	XXXXXX_XXXX	XX	3
5.	XX	XXXXXXXXX	3
6.	XXX_XXX_XXXX	XX	3
7.	XXXX_XXXX_XXXX	XX	3
8.	XXXXX_XXXX	XX	2
9.	XXX_XXXX	XX	2
10.	XXX_XXX	XXX	2
11.	XXXXXXXX_XXXX	XX	2
12.	XXXXXXXX_XXXX	XX	2
13.	XXXXX_XXXX	XX	2
14.	XXXXXXXX_XXXX	XX	2
15.	XXXXX_XXXX	XX	2
16.	XXXXX_XXXX	XX	2
17.	XXXXXXXXXX_XXXX	XX	2
18.	XX	XXXXXXXXXXXXX	2
19.	XXX	XXX	2
20.	YYY YYY	YYY	2
Done			
Local Intranet			

FIG. 25

REPLACEMENT SHEET

26/30

AVG AGE OF IMAGES RETRIEVED BY LOCATION & GROUP			
#	LOCATION_ID	GROUP_CODE	AVG_AGE_IN_DAYS
1.	XXX_XXX	XXX	1
2.	XXX	XXX	1
3.	XX_XXXXX_XXXX	XX	3
4.	XXXXXX_XXX	XX	3
5.	XXXXX_XXXX	XX	4
6.	XXX_XXXX	XX	5
7.	XXX	XXX	6
8.	XXXXXX_XXXX	XX	6
9.	XXXXXX_XXXX	XX	6
10.	XXX_XXX	XXX	7
11.	XXXXX_XXXX	XX	7
12.	XX	XXXXXXXXXXXX	10
13.	XXXXX_XXXX	XX	12
14.	XXX	XXXXXXXXXXXX	13
15.	XXX_XXX	XXX	14
16.	XXXXXXXXXX_XXXX	XX	20
17.	XXXXXX_XXXX	XX	24
18.	XX	XXXX	35
19.	XXXX_XXXX_XXXX	XX	46
20.	XXX_XXX	XX	48

FIG. 26

Avg number of request per Location & Group - Microsoft Internet Explorer provided by ACME Banking

AVG NUMBER OF REQUEST PER LOCATION & GROUP

#	LOCATION_ID	GROUP_CODE	AVG_SERVER_REQUESTS
1.			776
2.	XXXXX_XXXX	XX	497
3.	XXX_XXXX	XX	198
4.	XXXXXXXX_XXXX	XX	146
5.	XXXX	XXXXX	98
6.	XXXXX_XXXX	XX	70
7.	XX	XXXXX	68
8.	XXXXXXXXXX_XXXX	XX	53
9.	XX	XXXX	52
10.	XXXXXX_XXXX	XX	52
11.	XXXX_XXXX_XXXX	XX	45
12.	XX_XXXXXXXX_XXX	XX	41
13.	XXX	XXXXXXXXXXXXXX	40
14.	XXX_XXX	XXX	37
15.	XXXXX_XXX	XX	36
16.	XXXXXX_XXXX	XX	35
17.	XXX_XXX	XXX	34
18.	XXX	XXX	27
19.	XXX_XXX_XXXX	XX	22
20.	XXXXX_XXXX	XX	19

Done Local Intranet

FIG. 27

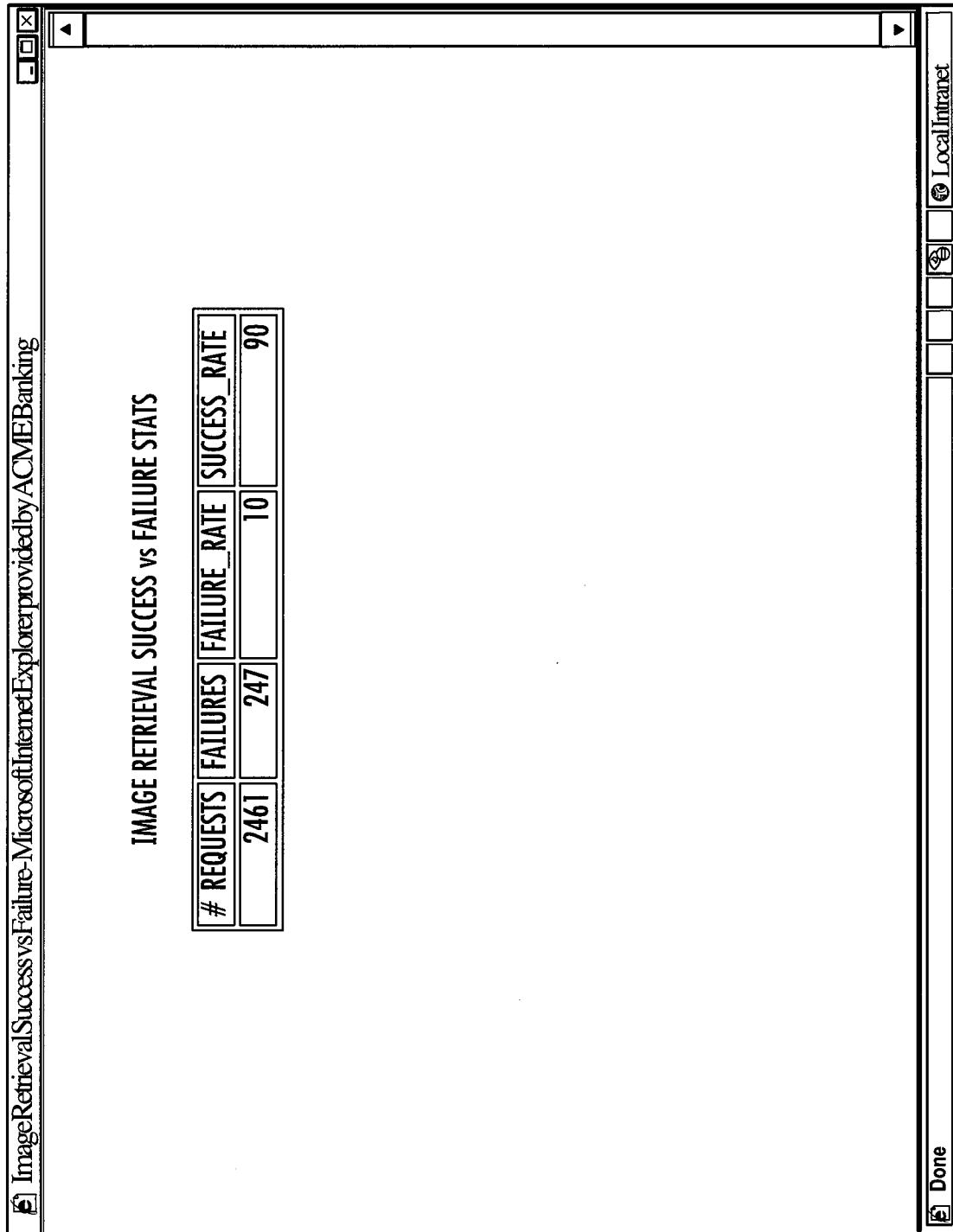


FIG. 28

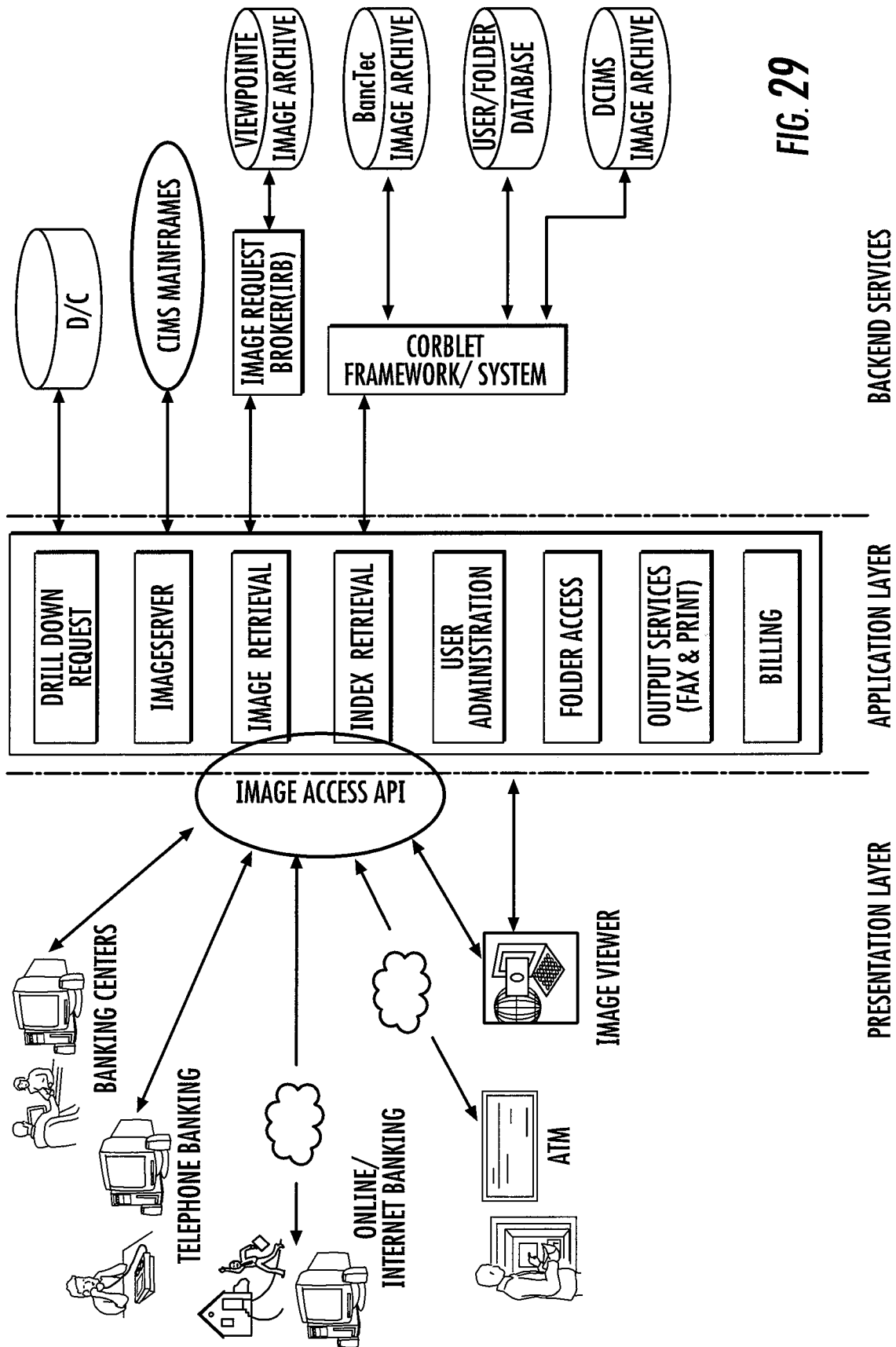


FIG. 29

REPLACEMENT SHEET

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SEARCH RESULTS-19 ITEMS FOUND											
#	<input type="checkbox"/>	SEQUENCE	CHECK SERIAL	D/C	AMOUNT	ACCOUNT	CAPTURE DATE	LOCAFOR	Doc/STATE	ABA	MORE
8	<input type="checkbox"/>	11111111119	XXXX	D	\$892.50	XXXXXXXXXX	08/26/2003	DISK	0-M0	XXXXXXXXXX	Q
9	<input type="checkbox"/>	11111111114	XXXX	D	\$85.60	XXXXXXXXXX	08/27/2003	DISK	0-M0	XXXXXXXXXX	Q
10	<input type="checkbox"/>	11111111113	XXXX	D	\$130.00	XXXXXXXXXX	08/27/2003	DISK	0-M0	XXXXXXXXXX	Q
11	<input type="checkbox"/>	11111111111	XXXX	D	\$240.04	XXXXXXXXXX	09/04/2003	DISK	0-M0	XXXXXXXXXX	Q
12	<input type="checkbox"/>	11111111119	XXXX	D	\$40.00	XXXXXXXXXX	09/17/2003	DISK	0-M0	XXXXXXXXXX	Q
13	<input type="checkbox"/>	11111111114	XXXX	D	\$1,112.30	XXXXXXXXXX	09/18/2003	DISK	0-M0	XXXXXXXXXX	Q
14	<input type="checkbox"/>	11111111119	XXXX	D	\$600.00	XXXXXXXXXX	10/01/2003	DISK	0-M0	XXXXXXXXXX	Q
15	<input type="checkbox"/>	11111111115	XXXXXXXXXX	C	\$73.26	XXXXXXXXXX	09/19/2003	DISK	0-M0	XXXXXXXXXX	+
16	<input type="checkbox"/>	11111111119	XXXXXXXXXX	C	\$268.80	XXXXXXXXXX	10/01/2003	DISK	0-M0	XXXXXXXXXX	+
17	<input type="checkbox"/>	11111111115	XXXXXXXXXX	C	\$214.40	XXXXXXXXXX	10/01/2003	DISK	0-M0	XXXXXXXXXX	+
18	<input type="checkbox"/>	11111111113	XXXXXXXXXX	C	\$40.00	XXXXXXXXXX	09/16/2003	DISK	0-M0	XXXXXXXXXX	+
19	<input type="checkbox"/>	11111111111	XXXXXXXXXX	C	\$500.00	XXXXXXXXXX	09/16/2003	DISK	0-M0	XXXXXXXXXX	+

SEARCH RESULTS-2 ITEMS FOUND											
#	<input type="checkbox"/>	SEQUENCE	CHECK SERIAL	D/C	AMOUNT	ACCOUNT	CAPTURE DATE	LOCAFOR	Doc/STATE	ABA	MORE
1	<input type="checkbox"/>	11111111119	XXXXXXXXXX	C	\$268.80	XXXXXXXXXX	10/01/2003	DISK	0-M0	XXXXXXXXXX	+
2	<input type="checkbox"/>	11111111114	XXXXXXXXXX		\$268.80	XXXXXXXXXX	10/01/2003	DISK	T	XXXXXXXXXX	Q

FIG. 30